

The **ADRC of Pierce County** is pleased to provide households in Pierce County with this Resource Guide. The information provided is thorough but may not be all-inclusive. The ADRC cannot recommend any particular service, but the list includes resources currently available. If you need information or financial help with respite care, chore service, personal care, lifeline service, small home modifications, adaptive aids, home delivered meals or whatever will help ease the burden of caregiving, call the **ADRC of Pierce County at 715-273-6780 or Toll Free at 877-273-0804.**

ADRC of Pierce County	715-273-6780 or Toll Free 877-273-0804
.....Tele Typewriter (TTY) - for hearing impaired.....	715-273-5051
ADRC of Barron County	715-537-6225
ADRC of Buffalo County	608-685-4412
ADRC of Chippewa County	715-726-7777
ADRC of Dunn County	715-232-4006
ADRC of Eau Claire County.....	715-839-4735
ADRC of Pepin County	715-672-8945
Polk County Office on Aging	715-485-8599
ADRC of St. Croix County	715-381-4360

Alzheimer’s, Information and Support Groups

Alzheimer’s Disease Education and Referral Center	800-438-4380
ADRC of Pierce County	715-273-6780
Greater Wisconsin Alzheimer’s’ Association Chapter	800-499-7050
Alzheimer’s Support Group - River Falls, WI (2nd Friday at 9:30)	715-425-6305
Wisconsin Alzheimer’s Association	800-272-3900

Assisted Living (Services Vary)

Assisted Living of Durand - Durand, WI	715-672-3936
Ebenezer Fairview - Red Wing, MN	651-267-5444
Our House Assisted Living - River Falls, WI	715-426-0151
The Seasons - Plum City, WI	715-647-2169
South Pointe Comforts of Home - River Falls, WI	715-426-4924
Welcome Home - Elmwood, WI	715-639-6015
WellHaven - River Falls, WI	715-425-8085

Books/Newspapers on Tape (Talking Books)

Regional Library for the blind & Physically Handicapped 800-242-8822
Wisconsin Council of the Blind 800-783-5213

Caregiver/Support Groups

Red Wing Cancer Support Group 651-385-3265
Red Wing Caregiver Support Group 651-267-3599
Red Wing Grief Support Group 651-388-6831
Red Wing Parkinson's Support Group 651-385-3434
Spring Valley, WI Dementia Caregivers Group 800-499-7050
St. Croix Valley National Assoc. of Mental Illness 715-307-1921

Chores/Supportive Home Care/In-Home Respite

Comfort Keepers - Hudson, WI 866-552-6730
Easy Living Elder Care, Inc. - River Falls, WI 715-222-3180
Gemini Helping Hands - Knapp, WI 715-665-2424
Hiawatha Home Care - Red Wing, MN 651-388-2223
Home and Landscape Maintenance yard work, tree trimming &
Removal, stump grinding, handicapped ramps-Ellsworth, WI. 715-594-3913
Home Instead Senior Care - Stillwater, MN 866-689-0023
I wish HomeHealthcare, Pierce Co 715-760-3033
In Home Care Partners LLC - Bay City, WI 715-594-3899
Interim - Hudson, WI 715-377-9617
Kent Sebion Improvements 715-262-3802
Langer's Diversified Maintenance
lawn mowing and yard work - Ellsworth, WI 715-273-3306
Peaceful Living - Hudson, WI 715-386-7071
Spring Valley Home Care - Spring Valley, WI 715-778-5545
Stay at Home Senior Services - River Falls, WI 651-983-2852

Complaints/Investigation

Benefit Specialist/ADRC of Pierce County 715-273-6780
Coalition of Wisconsin Aging Groups (CWAG) 800-366-2990
Consumer Product Safety Commission 800-638-2772

Consumer Protection800-422-7128 OR 715-839-3848
 Disability Rights WI 877-338-3724
 Fraud Information Center 800-876-7060
 Landlord/Tenant 800-422-7128 or 715-839-3848
 Medicare Fraud Spotters 800-488-2596
 Office of the Commissioner of Insurance800-236-8517
 Ombudsman Disability/CHP/IRIS (Nursing Home
 - Complaints) & 60+ 800-815-0015
 WI Coalition for Advocacy800-928-8778 or 800-708-3034 Voice/TTY

Cremation Society

Cremation Society of Minnesota/Minneapolis, MN 612-825-2435
 Cremation Society of Wisconsin/Eau Claire, WI 715-834-6411

Day Care and Overnight Respite Care

Day Away Club - Hudson, WI - Woodville, WI800-372-2333
 Ellsworth Care Center (Respite Only) - Ellsworth, WI 715-273-5821
 Heritage of Elmwood - Elmwood, WI715-639-2911
 Kinnic Long Term Care - (Overnight Respite) - River Falls, WI . .715-426-6000
 Lutheran Home - River Falls, WI715-425-5353
 Plum City Care Center - Plum City, WI715-647-2401
 Prescott Nursing & Rehab Community (Overnight Respite &
 - Day Care) - Prescott, WI715-262-5661
 Spring Valley Health Care Center (Overnight Respite)
 - Spring Valley, WI715-778-5545

Dementia Care Living Facilities

Comforts of Home, memory care - River Falls, WI715-425-1530
 Comforts of Home, memory care - Hudson, WI715-377-0660
 Hammond American Heritage Care Center - Hammond, WI715-796-2218
 Heritage of Elmwood - Elmwood, WI715-639-2911
 Seminary Home - Red Wing, MN 651-385-3434

Dental Services

CVTC Dental Clinic715-235-1573

Disabled Parking Permits for Individuals

Application at Pierce County Sheriff’s Department715-273-6800

Driving Course - 55-Alive Defensive Driving

ADRC of Pierce County (for information)715-273-6780

E-mail: www.aarp.org/55alive or call888-227-7669

Elder Abuse

(financial, physical, emotional, material, neglect)

ADRC of Pierce County 715-273-6780

Turning Point 1-800-345-5104 or 715-425-6751

Elder Care Locator 1-800-677-1116

Senior Citizen Monthly Newsletter 715-273-6780

(Mailed to homes for a donation)

Employment

Department of Vocational Rehabilitation 800-622-1771

Experience Works St. Croix Valley

(Must be low income and age 55+) 715-426-0388

Workforce Connections 608-789-5606

Exercise and Fitness

Curves for Women - Ellsworth, WI 715-273-3222

Curves for Women - River Falls, WI 715-425-2242

Ellsworth Senior Center 10:00 every 2nd and 4th Thursday 715-273-5873
 Prescott Sr. Center/Watertower Apts - 9:30 a.m. every M,W,F 715-262-5195
 Prescott Sr. Center/Watertower Apts 9:30 a.m. every M,W,F 715-262-5195
 River Falls Area Hospital - Wellness & Fitness Center 715-426-4545
 River Falls Senior Center - Treadmill and
 Exercise Bikes (available M-F) 715-425-9932
 Snap Fitness Center - Ellsworth, WI 715-273-3734
 Snap Fitness Center - Prescott, WI 715-262-5003

Financial Assistance

Benefit Specialist/ADRC of Pierce County 715-273-6780
 Food Stamps - WI Food Share 715-273-6788
 Fuel Assistance 715-273-6788
 Medical Assistance (Medicaid) 715-273-6788
 Medicare 800-944-0051
 Prescription Drug Assistance Program 715-273-6780
 Rep Payee - Pay Services, Inc. - Menomonie, WI 715-233-0203
 Rep Payee - RP Services of WI, Inc. - Arkansaw, WI 715-285-5020
 Reverse Mortgage Programs 715-273-6780
 Salvation Army/Ellsworth, WI 715-273-3275
 Salvation Army/Prescott, WI 715-262-5000
 Salvation Army/River Falls, WI 715-425-8900
 SeniorCare Prescription Drug Program 800-657-2038 or 715-273-6780
 Social Security and SSI in River Falls Public Library
 4th Wednesday 9:30 a.m. - 12:30 p.m.
 140 Union St., River Falls, WI 800-772-1213 or 836-6645
 Upper Midwest Pension Rights Project
 (Help with finding lost pensions) 800-488-2596
 Wisconsin Department of Revenue-Eau Claire 715-836-2811

Food Pantries

Beldenville Our Saviors Lutheran Church
 N6450 530th 715-273-4570

Elmwood Food Pantry
 Glen-Dor Prof. Bldg, 108 S. Main St.
 1st Tuesday 9am-1pm and 3rd Tuesday, 3pm-7pm

Mobile Food Pantry
Bay City: Methodist Church
W. Main St. 4th Thursdays, 11am-6pm

Pierce County Food Pantry
130 N. Chestnut St., Ellsworth
M-F 9:30am-Noon Wed 4pm-6pm..... 715-273-3531 Ext. 6643

Plum City Food Shelf
301 1st. St.,
Thursdays 10-2pm except 2nd Thursday 3-7pm 715-647-4530

Prescott Area Food Shelf
713 Canton St.
Thursdays 9-11:30am & 1-6pm 715-262-4143

River Falls
222 N. Main St.
Mon-10-12pm & 6:30-8pm/ Wed 1-5pm/ Thurs 6:30-8pm/ Fri 10am-12pm
Sat 10am-12pm..... 715-425-6880

Spring Valley Community Food Pantry
St. John's Lutheran Church
2nd Wed 10am-11:30 and
4th Wed 4:30pm-6pm..... 715-778-5988

Funeral Homes

Bakken-Young Funeral Cremation Services/Maiden Rock, WI 715-448-2951
Bakken-Young Funeral Cremation Services/River Falls, WI 715-425-8788
Cashman-Hill Mortuary/River Falls, WI 715-425-5644
Hill Funeral Home/Ellsworth, WI 715-273-4421
Hill Funeral Home/Prescott, WI 715-262-5404
Kehr Funeral Home/Spring Valley, WI 715-778-5501
Rhiel's Funeral Service/Elmwood, WI 715-639-2551

Guardianship Assistance

ARC of Menomonie	715-235-7373
Guardianship Helpline	800-488-2596
House Calls (Menomonie)	715-232-6475
Mississippi Valley Guardians.....	715-273-6628
Wisconsin Guardianship Service, Inc.	715-273-5072

Home Delivered Meals

Regular & Special Diet Meals - ADRC of Pierce County	715-273-6780
Liquid Nutritional Supplements (Ensure Plus) ADRC - of Pierce County	715-273-6780

Home/Share/Homeless Shelters

Grace Place-Somerset, WI.	715-247-2944
Home Share St. Croix	651-967-5004
Our Neighbors' Place Day Center, River Falls, WI.....	715-426-9000
Serenity Home-Balsam Lake, WI	715-485-1221
Turning Point, River Falls, WI.	715-425-6751
Union Gospel Mission-St. Paul, MN	651-228-1800
WestCap.	800-606-9227

Hospice Services

Adoray	800-359-0174
Fairview Regional Community Services	651-385-3410
Northwest Wisconsin Home Care	715-235-7800

Information, Support, Assistive Devices

ADRC of Pierce County (TTY)	715-273-5251 or 715-273-6780
Center for Independent Living - Menomonie, WI	715-233-1070
Local telephone companies can provide help with - assistive devices	-825-2435
National Hearing Aid Helpline.....	800-521-5247

TEPP Program (TTY) 608-267-1479 or 608-231-3305
 Wisconsin Bureau for the Deaf and Hearing Impaired
 (TTY) 888-701-1254 or 715-836-2107
 Wisconsin Telephone Relay System
 (TTY) 800-947-3529 (Voice) 800-947-6644
or (ASCII) 800-272-1773

In-Home Medical Equipment

American Home Patient 800-950-2383
 Apria Health Care - Eau Claire, WI 800-289-8700
 Corner Medical - Red Wing, MN 866-700-9877
 Home Medical Equipment Center - Menomonie, WI 800-838-0900
 Freeman Drug - River Falls, WI 715-425-2255
 Lehman Drug & Medical Supply - Eau Claire, WI 715-833-6815
 Corner Drug - Red Wing, MN 651-267-2414
 Reliant Rehab - Eau Claire, WI 715-552-3711
 Lincare, Inc. - Red Wing, MN 651-388-0722
 Walgreens Home Care 800-715-5581

Insurance Information

Benefit Specialist/ADRC of Pierce County 715-273-6780
 Medigap Hotline 800-242-1060
 Office of the Commissioner of Insurance 800-236-8517

Legal Assistance

Benefit Specialist/ADRC of Pierce County 715-273-6780
 Lawyer Referral Service 800-362-9082
 Wisconsin Judicare 800-472-1638

Legislative Information

Legislative Hotline 800-362-9472
 Chris Danou (91st District Assembly) 888-534-0091
 Dean Knudson (30th District Assembly) 888-529-0030
 Kathleen Vinehout (31st District State Senator) 77-763-6636

Warren Petryk (93rd District Assembly)	888-534-0093
John Murtha (29th District Assembly)	888-529-0029
Herbert Kohl (U.S. Senator)	800-247-5645
Ron Kind (3rd District U.S. Congressman)	715-831-9214
Ron Johnson (U.S. Senator)	608-782-5585
Scott Walker (Governor)	608-266-1212
Sheila Harsdorf (10th District State Senator)	800-862-1092

Lifeline

Chippewa Valley Hospital/Durand, WI	715-672-4211
Fairview Hospital/Red Wing, MN	952-885-6185
Hudson Medical Center/Hudson, WI	715-386-9321
Linear Security	608-845-1688
Red Cedar Hospital/Menomonie, WI	715-235-5531
St. Croix Electric (contact person: Jerry)	800-924-3407 or 715-796-7000
USA Medalert/Bristol, WI	262-909-3636

Long-Term Support Services/Family Care

Options Counselor/ADRC of Pierce County.	715-273-6780
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Loan Closet/Adaptive Aids

Center for Independent Living 1-800-228-3287 or 715-233-1070
 See also “Hearing Impairment,” “Vision Impairment.”
 Check your local telephone directory under “Hospital Equipment & Supplies.”

Medical Transportation Non-Emergency

Access Medical Transportation	715-246-5002
ADRC of Pierce County Volunteer Drivers.	715-273-6780
Handi-Lift Cumberland, WI.	800-989-7433
Kilimanjaro Transportation.	715-338-9840
New Freedom Transportation	800-228-3287
River Falls Shared Ride Taxi Service	715-425-7878
Veterans Service Office (To VA Hospital/Clinic)	715-273-3531

Memory Clinics

(For Diagnosis of Alzheimer's and Other Dementias)

Family Medicine Clinic, Eau Claire, WI	715-839-5175
Marshfield Clinic Neurosciences	800-699-3377
Mayo Alzheimer's Disease Center in Rochester	507-284-4059
Memory Clinic of Northwest Wisconsin	715-822-2741
Regions Hospital, Minneapolis, MN	651-254-4781
University of Minnesota	612-624-1404

Mental Health/Depression/Alcohol Problems

Arbor Place	715-235-4537
Depression Support Group - River Falls, WI	612-385-8414
Meets 2nd & 4th Tuesdays at 7:15pm	
Kinnic Falls Alcohol - Drug Abuse Services	715-426-5950
Lutheran Social Services	715-386-3581
Pierce County Department of Human Services	715-273-6770
Wisconsin Council on Problem Gambling	800-426-2535

***Check your local telephone directory under "Counseling Services,"
"Mental Health Services," or "Alcoholism."

AA-Groups/check the local "Shopper" for dates and times of meetings.

Nursing Agencies/Personal Care

Adoray - Baldwin, WI	715-684-5020
Comfort Keepers - Hudson, WI (Personal Care Only)	866-552-6730
Fairview Regional Community Services - Red Wing, MN	651-385-3410
Gemini Helping Hands - Knapp, WI (Personal Care Only)	715-665-2424
Hiawatha Home Care - Red Wing, MN	651-385-2223
Home Instead Senior Care - Stillwater, MN (Personal Care Only)	866-689-0023
Interim - Hudson, WI	715-377-9617
Northwest Wisconsin Home Care - Menomonie, WI	715-235-7800
Peaceful Living - Hudson, WI (Personal Care Only)	715-386-7071
Pierce County Home Health Care - Ellsworth, WI	715-273-6756
REM Health Inc. - Edina, MN	952-926-9808
Spring Valley Home Health Care - Spring Valley, WI	715-778-5545

Nursing Homes

Ellsworth Care Center - Ellsworth, WI	715-273-5821
Heritage of Elmwood - Elmwood, WI	715-639-2911
Kinnic Long Term Care Unit - River Falls, WI	715-426-6000
Lutheran Home - River Falls, WI	715-425-5353
Plum City Care Center - Plum City, WI	715-647-2401
Prescott Nursing & Rehab Community - Prescott, WI	715-262-5661
Spring Valley Health Care Center - Spring Valley, WI	715-778-5545

Nutrition Education & Counseling

Pierce County Public Health	715-273-6755
UW Extension Pierce County	715-273-3531

Personal Care/Nursing Agencies

Adoray - Baldwin, WI	715-684-5020
Comfort Keepers - Hudson, WI (Personal Care Only)	866-552-6730
Fairview Regional Community Services - Red Wing, MN	651-385-3410
Gemini Helping Hands - Knapp, WI (Personal Care Only)	715-665-2424
Hiawatha Home Care - Red Wing, MN	651-385-2223
Home Instead Senior Care - Stillwater, MN (Personal Care Only)	866-689-0023
Interim - Hudson, WI	715-377-9617
Northwest Wisconsin Home Care - Menomonie, WI	715-235-7800
Peaceful Living - Hudson, WI (Personal Care Only)	715-386-7071
Pierce County Home Health Care - Ellsworth, WI	715-273-6756
REM Health Inc. - Edina, MN	952-926-9808
Spring Valley Home Health Care - Spring Valley, WI	715-778-5545

Repairs and Modifications

Center for Independent Living	715-233-1070
Local city/village governments "Block Grants."	
Local telephone and utility companies.	
Rural Development	715-232-2614 Ex. 117
Rural Housing	608-238-3448

Tomorrows Home Foundation-Help for Mobile Home Repairs 608-255-1088
 WestCap Ellsworth, WI 715-273-1130
 WestCap Glenwood City, WI 800-606-9227

Rep Payees

Pay Services, Inc. - Menomonie, WI 715-233-0203
 RP Services of WI, Inc. - Arkansaw, WI 715-285-5020

Senior Centers

Bay City Senior Center
 W6391 Main St./Village Hall/Bay City, WI715-594-3639
 Ellsworth Senior Center
 312 W. Main/Ellsworth, WI715-273-5873
 Elmwood Senior Center
 323 W. Winter Ave./Village Hall/Elmwood, WI 715-639-3792
 Plum City Senior Center
 505 Main St./Plum City, WI 715-647-2375
 Prescott Club 60
 1531 James St./Watertower Apt. Bldg./Prescott, WI 715-262-5195
 River Falls Senior Center
 119 Union St./River Falls, WI 715-425-9932
 Spring Valley Senior Center
 242 S. McKay St./Spring Valley, WI715-778-5790

Senior Citizen Organizations

CWAG (Coalition of Wisconsin Aging Groups) 800-366-2990
 National Association of Retired Federal Employees (NARFE) 715-838-0464
 River Falls Area Retired Educators Association (Ann Krupkat) 715-425-6740

Senior Dining (Hot Meals – 60+)

For general information call:715-273-6780
 Bay City Village Hall, W6391 Main St.
 serving Tuesday & Thursday, 12:00-1:00 715-594-3639

Ellsworth Senior Center, 312 W. Main
serving Monday-Thursday, 12:00-1:00 715-273-5873
Plum City Senior Center, 505 Main St.
serving Monday & Wednesday 12:00-1:00 715-647-2375
Prescott Watertower Apts., 1531 James St.
serving Monday - Thursday, 11:30-12:30 715-262-5195
River Falls Senior Center, 119 Union Street
serving Monday - Thursday 11:30-12:30 715-425-9932
Spring Valley Senior Center, 242 S. McKay St.
serving Monday-Thursday 11:30-12:30 715-778-5790

Subsidized Housing Units (Rent is based on income)

Briarwood Apts./River Falls, WI 32 units715-425-7640
Brookview/Plum City, WI - 12 & 6 units (Landmark Co.)800-924-3256
.or 715-834-3411
Cottages of Ellsworth/Ellsworth, WI 24 units 715-386-0110
Cottages of Spring Valley, WI 16 units 715-778-4609
Crossing Meadows/Ellsworth, WI715-273-5990 or 715-299-5650
Edgewater Apts./River Falls, WI 45 units 715-425-7640
Glen Dor Apartments/Elmwood Senior Housing . 715-772-4615 or 715-639-4615
High Point Meadow/Ellsworth, WI 24 units 715-273-6312
Hudson Housing Authority 715-386-5301
Lee Dreyfus Manor/Ellsworth, WI 30 units (Impact 7). 715-357-3334
Meadowcrest Apts./Ellsworth 715-834-3411
OakPark/River Falls, WI 25 units 715-425-7640
Red Wing Housing/Jordan Towers 651-388-7571
Ridgeview Apts./Elmwood, WI - 9 units (Landmark Co.) 800-924-3256
.or 715-834-3411
River Falls Terrace Apts./River Falls, WI 1,2,3, Bedroom
- 32 Family units (Elderly Accepted) Handicap Accessible 715-425-0251
Riverview Manor/River Falls, WI 40 units 715-425-7640
St. Croix Manor/Prescott, WI 24 units 715-425-7640
Timber Ridge Apts./River Falls, WI 42 units 715-426-2273
Trillium Green Townhomes/Ellsworth, WI -24 Units (WestCap) 800-606-9227
Valley Chalet Apts./Spring Valley, WI 16 units 800-924-3256
Valley View Apts./Prescott 715-834-3411
Villas by Mary T./Prescott, WI 24 units 800-844-5123
Watertower Apts./Prescott, WI 24 units 715-425-7640

Windmill Place/River Falls, WI 24 units 715-425-7640
Woodland Apts./Spring Valley, WI 12 units 715-778-5938
Woodview Apts./Ellsworth, WI - 24 units (Landmark Co.) 800-924-3256
. or 715-834-3411

Subsidized Rent Vouchers

River Falls Housing Authority 715-425-7640
WestCap Glenwood City, WI. 800-606-9227 or 715-265-4271

Taxes

AARP Assistance Filing Income Taxes or Homestead Credit 715-273-6780
Federal Taxes/Internal Revenue Service 800-829-1040
Property Tax Deferral Program 800-755-7835
Wisconsin Dept. of Revenue - Eau Claire, WI 715-836-2811

Transportation Non-Emergency Medical

Access Medical Transportation 715-246-5002
ADRC of Pierce County Volunteer Drivers 715-273-6780
Handi-Lift Cumberland, WI 800-989-7433
Kilimanjaro Transportation. 715-338-9840
New Freedom Transportation 800-228-3287
River Falls Shared Ride Taxi Service 715-425-7878
Veterans Service Office (To VA Hospital/Clinic) 715-273-3531

Veterans Services

Pierce County Veterans Service Office 715-273-3531

800 Information Numbers

AARP 800-523-5800
American Cancer Society 800-227-2345
American Diabetes Association 800-232-3472
American Liver/Hepatitis Foundation 800-223-0179
American Parkinson's Disease Association 800-223-2732

Arthritis Foundation	800-283-7800
Cancer Information	800-422-6237
Health Insurance Risk Sharing Plan	800-828-4777
Living Bank-Organ Donations (www.livingbank.org)	800-528-2971
Lung Line	800-222-5864
Medicare (general information)	800-633-4227
Medicare-Part A	800-242-9030
Medigap Hotline	800-242-1060
National Health Information Center	800-336-4797
National Kidney Foundation	800-622-9010
Pierce County Public Health (including flu shots, foot care clinics - and mammograms for low income women under 65)	800-273-6755
Smoking Cessation-Call the Wisconsin Tobacco Quit Line - for Local Programming	877-270-7867
Vacation & Recreation Information	800-372-2737
WestCap	800-606-9227
WI Council on Problem Gambling	800-426-2535
Winter Roads	800-762-3947
Wisconsin Diabetic Association	888-232-8631